

GOVAN COMMUNITY PROJECT

Building Hope



ANNUAL REPORT 2022/23

CHAIR'S REPORT



Welcome to Govan Community Project's annual report. It has been a busy year for GCP with our staff and volunteers building hope through their tireless work within the Govan community and beyond. On behalf of the board, I would like to thank our incredible staff and volunteers for their commitment, energy and efforts.

We identified the need to find more suitable premises to deliver our advice work and community activities in previous years and I'm pleased to say that vision has now been realised. While sad to leave the place where it all started, our new premises will enable us to provide advice in safe and private spaces whilst hosting community events within the building. Our partners Elderpark Housing Association have been instrumental in this and I'd like to show appreciation to them for their support.

Thank you to our funders for your continuing support. It has enabled GCP to work towards its vision to create an inclusive society that values diversity, challenges inequality, and empowers all to live fulfilling lives free from social injustice.

GCP exists to support our community members. Recognising their knowledge, skills and involvement in GCP community programmes, policy and campaigning work has ensured that our services continue to remain relevant. I'd like to thank our community members. Thank you for your patience and for helping to build hope for each other as part of our community. We hope to continue to build opportunities to co-create future strategies.

The political environment in the past year has been particularly challenging. Proposed changes to the immigration system have been subject to rigorous judicial testing. The impact of these changes, are felt and understood on many different levels within our society. This can bring further adversity to those seeking safety in this country.

It has been more important than ever to be clear about the role our charity plays in building hope across the communities we operate in, making the case for continued support for our projects and ensuring the sustainability of our organisation.

This annual report tells the story of an organisation whose staff take pride in playing a part to positively impact the lives of others. It speaks to the resolve of our community who continue to support one another by getting involved in the projects we organise and underscores the resoluteness of our funders in supporting the charity's aims.

Once again thank you all.

HEAD OF CHARITY REPORT



Our work in 2022/2023 saw a fuller return to face-to-face activities following the Covid-19 pandemic.

The previous two years were particularly challenging for the organisation, and saw us having to make tough decisions around utilising our resources to ensure crucial support was offered to our community during the extended restriction periods.

This resulted in a real focus on fundraising and recovery in 22/23, in particular in relation to unrestricted funding supporting organisational running costs and rebuilding of our reserves. I am happy to say we made a huge amount of progress on this aim during the year thanks to our many funders who recognised the value of our work, and the ongoing success of our social enterprise, Voiceover Interpreting. We have also invested some resource in branching into community fundraising to facilitate diversification of our income streams.

This year saw movement in the staff team with some members moving on to new employment opportunities or further study, and also growth in the team due to developments in existing projects and new opportunities and partnerships. Our advice and advocacy service in particular had significant growth thanks to new funding, enabling us to grow the service to meet rising demand as changes in policy put more people at risk of destitution.



We continued our work on development of our new strategy, with lots of engagement leading to inspiring conversations, collaborating with stakeholders, community members, staff and volunteers. This is still a work in progress, which has taken longer than originally anticipated, however we recognise as an organisation the importance of a meaningful process, whilst balancing this with the ongoing demand on staff and volunteer time of delivering frontline support. We are now very much looking forward to launching our new strategy in 23/24.

GCP's work has always operated in the midst of extremely challenging external environments and this has not got any easier with the UK Government's introduction of the Illegal Migration Bill in December 2022. The bill sought to further dehumanise our asylum support system and we worked together with our colleagues across the sector and our community to campaign and lobby against new hostile policies and will continue to do so.

At the same time the cost of living crisis had a significant impact on our community members. Our team and the organisation took steps to put in place the best support we could within our resources to support everyone with the impact of this crisis, including considering the impact of the cost of living crisis and hostile environment on the wellbeing of staff.

I would like to thank the Board of Trustees for all of their ongoing support and commitment in driving the organisation forward. We are very fortunate to have a board who operate as a strong, trusting, values-driven team and carry out their strategic governance role with due diligence, objectivity, warmth and compassion. I would also like to thank everyone who has supported our work in lots of different ways. Thanks to our staff and volunteers for their ongoing resilience and commitment in the face of adversity. Our partner organisations, both in the asylum sector across Scotland and beyond, and our local partners in Govan/Glasgow and local MP/MSP's who support our work.

"Most importantly, I wish to send a message of hope and solidarity to all of our community members. We are privileged as individuals and an organisation to work alongside those who, despite facing the ongoing, long-term impact of the hostile environment, still find the strength to share their time, energy and personal experiences, which play such a crucial role in driving change. We are deeply honoured to share parts of your journey with you."

We would like to give special thanks to all of our funders, donors and supporters. Without your support our work would not be possible. We have listed below our main funders, but would like to highlight we have many other funders/donors, too many to list individually and some who do not wish public recognition. We want to take this opportunity to acknowledge the importance of all contributions made to our work. Thank you!

- Scottish Government
- BBC Children in Need
- Cycling UK
- Comic Relief
- Glasgow City Council
- Cash for Kids
- Scottish Refugee Council
- Virgin Money Foundation
- Robertson Trust
- GCVS
- Postcode Lottery Trust
- National Lottery
- The Oak Foundation
- Corra Foundation
- Access to Justice Foundation
- The Wood Foundation (via Young Philanthropists Initiative)
- Glasgow Life
- Engineers Without Borders

TREASURER'S REPORT



The Board objective is to have free reserves equating to three months of expenditure to be able to respond to emergencies, i.e. those free to utilise as management and the board see as necessary.

In 2020/2021 and 2021/2022, GCP utilised reserves in response to the emergency of the Covid-19 pandemic, to enable the organisation to maintain high levels of service provision in difficult circumstances.

In particular, GCP focused on digital inclusion, where online communication became a necessity.

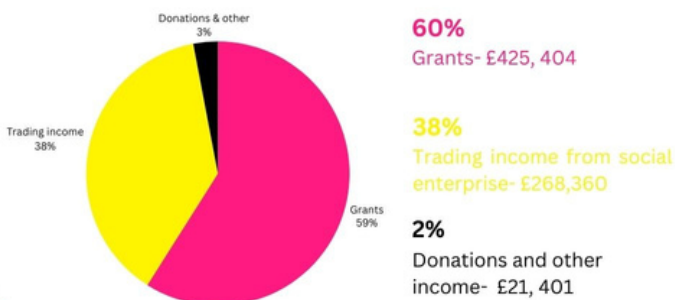
We have been fortunate in the year 2022/2023 to receive generous awards from funders in a challenging environment. This has allowed us to rebuild reserves very close to our objective, at 86%, while simultaneously providing and building upon exceptional services as outlined in this report.

In terms of the below income/revenue and expenditure charts we achieved a modest surplus for the year of **£45,655**.

2022/2023 could be dubbed 'the year of the great recovery' in terms of GCP reserves.

INCOME & REVENUE 22/23

£715,000



EXPENDITURE 22/23

£670,000



OUR YEAR IN NUMBERS

ADVICE & ADVOCACY

832

ESOL LEARNERS

100

WOMEN'S GROUP

106

MEN'S GROUP

48

CHILDREN AT
HOMEWORK CLUB

49

FOOD PANTRY
VOUCHERS

517

VOLUNTEERS

35

ADVICE & ADVOCACY

The A&A service provides casework support to people in the asylum system, mostly in Glasgow. To contact us, people call our free helpline to speak to one of our helpline assistants who can provide some immediate practical interventions, such as issuing pantry vouchers or referring to organisations for clothes. People are then triaged and added to a waiting list to be picked up by either our caseworkers or an advocacy worker depending on the complexity of the issue.

At the start of April 2022 we received Big Lottery funding, which allowed us to expand the team going into this year. This funded a caseworker for 21 hours and allowed us to create a new advocacy worker role, as well as funding for part of the manager's role and the helpline assistants, until the end of March 2025.

1407 calls
in 22/23

0800 310 0054

Open Mon- Thurs
10am- 1pm

The team spent this year working hybrid between home and our office at the Pearce Institute (PI), which allowed for some face-to-face appointments to take place and also allowed for some people to drop-in. Coming back to the office after Covid-19, we realised that PI was no longer suitable as an office space for the A&A team due to the lack of space for confidential appointments, or work space. This was a big factor in encouraging our recent office move.



One of the main casework challenges that we faced in the team this year was related to continued difficulties securing accommodation in Glasgow for those with eligibility for S98/S95 accommodation. A housing crisis in Glasgow combined with changes in the Home Office's dispersal policy has reduced the availability of asylum seeker accommodation in the city.

ADVICE & ADVOCACY



At the end of November 2022 our AMIF funding partnership with Cranhill Development Trust (CDT) came to an end. We were able to continue to cover the Outreach Caseworker from core funding and due to the success of the partnership with CDT we decided to continue the outreach sessions there on a weekly basis.

“I wouldn't be in Glasgow without Emma's [my caseworker] help.”

Focus group participant at CDT December 2022

Staff and clients from CDT have always provided incredibly positive feedback from the impact of our presence there.

832

Individuals supported

562

New referrals

40

Asylum support applications

Just before wrapping things up for Christmas at the end of 2022, the Home Office announced that at the start of January 2023 they would begin to end asylum support in Scotland to those who had been accommodated due to Covid-19. This contributed to a difficult and busy start to the year for the A&A team. Fortunately, no one that we have been working with was evicted by the end of this financial year, however this is an evolving situation that is continuing to impact the work of the project. And an increasingly aggressive policy of discontinuing support on the part of the Home Office and Mears will likely see an increase in our clients facing destitution in the coming year.

FOOD PROJECTS



In May 2022, the Food for All Group received funding from the Scottish Government's Fair Food Fund and embarked on a partnership project with Nourish Scotland, contributing to their Dignity in Practice work. This project arose out of the findings identified in the Ongoing Emergency report, also commissioned by the Scottish Government's 'Tackling Food Insecurity Team', specifically that asylum seekers experienced barriers and discrimination due to the lack of training community food providers receive on the asylum process and cultural awareness. The project endeavoured to meaningfully embed the principles of dignity and co-production every step of the way, with the group members being involved in decision-making wherever possible.

The first step the group took was to co-design an easy-to-understand flyer with key information about the asylum process for staff and volunteers to use in their projects. The group also wanted to find a way for people to understand what the 'everyday challenges' look and feel like for people who are in the asylum process.

"We have experience of the asylum process and now we are confident about sharing our experience."

Food for All Group Member

'Everyday challenges of the asylum process' activity



The second step was to develop a set of images that could be used as discussion prompts to help people think about and reflect on the context of specific situations – and the consequences for people's dignity. Finally, the group worked with staff in the Dignity in Practice team at Nourish Scotland to help them adapt some of the existing Dignity in Practice tools, to help people think about how their service promoted or undermined the dignity of people in the asylum process.

The Food for All Group then worked together with the Dignity in Practice team to design a standalone workshop, bringing together the tools and resources the group designed, aimed at staff and volunteers from community food services in Glasgow who want to learn, reflect and start to take action to improve their service.

FOOD SUPPORT

Pantry Voucher Scheme

This year Govan Community Project provided **511** individuals or families in the asylum process with vouchers so they can shop for free at their local pantry for three months. This compares to **696** last year. In March 2023 we were able to provide an additional seven hours staff time to the project, offering much needed administration and operational cover to run the voucher scheme. The scheme has now been fully established for a year, with one additional provider, Community Grocery Glasgow, being added to the list of eight food providers.

- Castlemilk Pantry
- Courtyard Pantry
- Govan Pantry
- Govanhill People's Pantry
- North West Community Pantry
- Pollok Pantry
- Royston Community Pantry
- Ruchazie Pantry

In addition we provided **84** individuals or families foodbank referrals to either Trussell Trust or independent foodbanks, some receiving multiple referrals.

Emergency/Destitution Vouchers

In total during the period of 1 April 22 to 31 March 23 GCP supported **134** individual or family groups with ASDA/TESCO vouchers who were destitute or experiencing other emergency situations where they did not have access to cash. We gave out **152** vouchers worth £20 and **15** worth £60 during this period, which provided support for **147 adults** and **40 children** in total.

For the most part, the main four causes of the emergency faced by beneficiaries were:

- Appeal right exhausted
- People facing delays applying for S95 subs only support
- People who had left or refused accommodation in England
- Lost/Not working ASPEN card

In 2022 the value of a voucher rose to £20, anticipated to cover basic food costs for one or two days. In February 2023, GCP was granted £5,000 to be spent on direct financial support from the Household Hardship Fund. This allowed us to temporarily expand the destitution vouchers we were providing again, as the fund needed to be spent by the end of July 2023 and we were anticipating an increase in demand.

The increase in demand was due to the Refugee Survival Trust stopping their destitution grants at the end of 2022 and the Home Office had announced it was going to discontinue asylum support in Scotland for those who were on support because of Covid-19. GCP decided to offer a £60 voucher for those facing longer-term destitution.

ESOL CLASSES

Our ESOL classes were able to continue during this period thanks to our dedicated and committed team of ESOL volunteer tutors. Post Covid-19 we had to rethink how to effectively deliver our ESOL classes so that our learners were able to continue their English learning journey with GCP. Some of our ESOL classes returned to face-to-face learning, whilst we continued to run two weekly online sessions. We want to say a big thank you to all our hard-working volunteer tutors who were able to work flexibly over the period to deliver English lessons to our learners each week.



“The learners from all over the world have made my job so rewarding. They have such a desire to learn English.”

Bill, ESOL Tutor

Our Conversation Cafe, which started in spring 2022, was an important part of our ESOL services and engagement with the local community in Govan. Our cafe provided a safe space for people to not only practise their English, but to also get to know new people from the area. The cafe saw a growth when a group of Ukrainian learners, who had been housed on the cruise ship on the Clyde, started attending. Our cafe volunteers commented on the sense of belonging and community that developed amongst the group. Throughout the year the Conversation Cafe underwent many changes, as we saw new tutors joining the team and students coming and going too. Our tutors were able to respond to these changes effectively and keep the cafe going as a place to encourage discussion, information exchange and sometimes even just a place to have a cup of tea.

Our online classes were key in allowing students who lived in more remote areas to access language learning. The online classes also provided much needed support to parents who were unable to attend face-to-face classes due to childcare responsibilities, as well as learners with mobility issues. Our Beginner Class centred on topics such as greetings, talking about friends and family and the weather. Our Intermediate Class tutor challenged the students to push themselves and introduced themes related to current affairs and issues in society. All our tutors developed a good relationship with their students, which encouraged them to attend class regularly and to continue their learning offline too.

In September 2022 we returned to delivering in person classes to a range of learners from our community flat in Cardonald. We introduced a new level and began to offer Absolute and Advanced Beginners classes. Our Absolute Beginner classes equipped our new students with the building blocks they need to navigate life in a new city. The class aimed to develop their speaking and listening comprehension, as well as improving their literacy skills. The students built a strong rapport with both their tutor and with each other. Our Advanced Beginners classes were able to build on the language skills that students learnt in the previous level and develop their confidence and fluency further.



MEN'S GROUP

The GCP Men's Group offers community activities that are based in equality and dignity, providing peer support, to help members with their personal wellbeing. We had 26 new registrations in the Men's Group, while 31 members left the group due to study, work, timetable clashes and family commitments.



Not all group members are engaged weekly in our face-to-face meetings, dependent on other commitments, but they remain engaged within the group through the WhatsApp chat. We also saw new faces in the group meetings and in other activities and trips.

This year the GCP Men's Group carried out six awareness raising sessions and 35 activities, both indoor and outdoor.

"I have lived in Glasgow since 2018, and have visited museums, heritages and historic venues. I found the Pollok House history fascinatingly impressive. Thanks GCP Group."

Men's Group member

The Men's Group worked closely with ESOL, Homework Club, Walking Group and the Advice & Advocacy team internally and cooperatively with Scottish Refugee Council (SRC), British Red Cross, Mental Health Foundation (MHF), GHSCP, Migrant Help and Waverly Care Scotland. Six members took part in a 'Health Issues in the Community' Level 1 course and 14 members attended a preventing suicide workshop, both organised by MHF. Ten members attended the Refugee Festival week events arranged by GCP and SRC. We also arranged an outing to watch Elite League Ice Hockey at Braehead Arena. The group members also took part in the Govan Fair parade alongside GCP's samba band.

WOMEN'S GROUP

This year the women's group has had very active participation from members who have been involved in varied activities. From June 2022, we extended the women's group session by one hour, to allow time for informal discussion before our scheduled activities. This gave the group members space to build relationships and discuss issues pertinent to them that they have encountered in their lives.

Crafting & creative

Creative work and crafts continued to be a central part of women's group activities. We took part in crochet workshops, mandala making, journaling and mark-making workshops, amongst other things. This gave us space for relaxation, creative expression, developing new skills and peer learning.



Trips

As well as participating in wider GCP events and excursions, women's group also took various trips to places in Glasgow. In the summer of 2022, we took a family trip to Rouken Glen park. In January we visited the exhibition of black Scottish female artist Maud Sulter at Pollok House. We got to see her work and discuss it with the curators, and then created our own collages exploring similar themes of family and belonging.

Celebration

In May, GCP had a stall at the Festival of Resistance in Pollokshields, marking the anniversary of the Kenmure Street protests. The women's group members made banners featuring messages of resistance and some group members attended the festival. This has fostered community solidarity and developed consciousness of our group members of being part of an anti-racist, pro-migrant movement. In January, we enjoyed a traditional Burns meal for lunch and learned about Robert Burns and some of his poetry, and its significance for Scotland. Some group members also shared some similar songs and poems from their own cultures. The group also took part in a 4-week project around International Women's Day where we discussed experiences of motherhood and looked at women's protest around the world. We then created a tablecloth with our own prints which we used as part of an International Women's Day celebration.

WOMEN'S GROUP

Cooking

The women's group took part in a cooking programme run in partnership with the Health Improvement Team and Urban Roots. The group members led the cooking sessions and a facilitator from Urban Roots supported with writing recipes, coordination and delivery of the programme. We learned about the cuisines from other cultures and learned how to cook new dishes, but also developed and utilised leadership and communication skills and built confidence. A core group of 10 women cooked the food with a different group member leading each week, with other group members arriving around lunch time to enjoy the food.



"I felt FREE in the sessions. I didn't think about my worries about my future. I enjoyed sharing knowledge, talking, being sociable."

Women's Group participant



Partnerships

Taking part in activities and events organised by other local organisations helps group members gain confidence to participate more fully in the wider community. In March, the women's group visited the GalGael garden in Ibrox. After seeing the garden, they also saw the raised beds which are available for community use. Two women's group members then adopted their own plot. We also visited the newly opened Govan Toy Library run by local organisation Make Do and Grow, where we were offered free memberships, which allows members to borrow high quality toys for their families and to participate in creative family-friendly community activities.

HOMWORK CLUB

Homework Club has had a busy year, full of a range of activities, workshops and trips, in addition to the usual school term homework based schedule. With the Homework Club operating fully again after Covid-19, a key challenge was increasing attendance within the Primary School Homework Club, and developing community outreach with local organisations and schools. We were successful in both areas, with the primary school group often running at capacity, and providing support to 40 children throughout the year.



Homework Club staff developed connections with local schools, increasing the ability for multi agency support for children and families. Similarly, connections were made and maintained with local organisations. The outcome of this can be seen through workshops run with local Glasgow creatives organisations including GMAC Film, as well as trips to Glasgow sporting events including to a Glasgow Clan Ice Hockey Game, and the Caledonia Gladiators Basketball match.

During the winter school holidays, we were incredibly grateful to be welcomed to the Pantomime at the Pavilion Theatre, for a spectacular Aladdin performance, attended by both groups. Homework Club also took part in Glasgow's Spirit of Christmas appeal for another year, with each child receiving a Christmas gift bag containing a range of wonderful presents.

After being awarded more funding in October 2021, the new High School Homework Club fully took off with a summer holiday programme of activities and workshops, welcoming new faces, and welcoming back many young people who had previously attended the younger group when they were in primary school. Once the 2022-2023 term started, the High School group settled into school work, receiving support with homework, revision and a range of issue-based support.



The children continue to enjoy being involved with planning activities, as well as contributing towards the community flat upkeep. The community flat is increasingly decorated with work the children have created, solidifying the community feel of the flat.

COMMUNITY ACTIVITIES

Walking Group

Our walking group 'Meet Me in Govan' started in July 2022, where we meet on a weekly basis to walk for an hour around Govan. The walks focus on a different theme each week- housing, sports and wellbeing, work, culture and community, youth and education, immigration and languages- allowing us to learn about and discuss various aspects of Govan's past, present and future. We built new relationships with local people, we developed a new way of socialising around learning, we helped participants to build their confidence and to share their experiences and feelings with the group, we highlighted awareness of places as we walked throughout the Govan area and we introduced local organisations that can be accessed for variety of support, advice, and help.



Glasgow Club Access Card

Our relationship with Glasgow Club has continued with us supporting 141 people during this period to access their facilities free of charge for six weeks. We secured funding to purchase annual passes to members who are making good use of their passes, while connecting people to other opportunities to take part in exercise and sport in a sociable way. As a partner of the Access Card scheme, we were invited to join a panel discussion at the launch event for Glasgow as the European Capital of Sport to talk about the benefits of this scheme and how we can best support people in community settings to take part in physical activity. This also proved a great networking opportunity to connect with other sports organisations who would like to involve our community members in their activities.


Refugee Festival

Alongside the wider Govan community, our group members participated in our first Refugee Festival Community Celebration held in Govan. Group members contributed food they had prepared from a variety of different cuisines. They also made contributions to compile a playlist of songs from all over the world, which were meaningful to them and that they felt were appropriate to the celebration. This has created an awareness of the Refugee Festival and refugee issues in Govan. It was a hugely enjoyable event that proved a great opportunity to foster friendships and networking between our group members and members of the wider community. Community members felt involved, included and had a sense of ownership over the events, which has laid the groundwork for them to take a greater role in the planning of future activities.



COMMUNITY ACTIVITIES

Trips



In July we had the opportunity to visit the Benmore Botanic Gardens in partnership with Backbone, an organisation which aims to increase enjoyment and participation in outdoor activities of people from ethnic minority backgrounds. Fifty participants joined the trip, which included members from our different groups and their families. Even the bus journey was a great experience, as we travelled by Loch Lomond and around the Argyll coast- with lots of people taking the opportunity for photo shoots- before reaching the gardens. We were fortunate to have wonderful weather to explore the beautiful and diverse areas of the gardens and everyone who attended expressed how much they enjoyed the day, and indeed it felt very special.

We Journey Together

We Journey Together is a film and activity resource pack created by GCP community members about the asylum journey and experience. We continued to deliver sessions to introduce people to the resource as a tool for staff and community learning, and to encourage its use. During this period, 58 people attended sessions. Participants thought the sessions were well paced with ample opportunities for discussion and sharing of experiences. They said the facts, figures and information shared were helpful and the film and resource pack was praised as useful and powerful.

Most participants would share resources and the film with wider community groups, learner groups, youth groups, colleagues, teams, GP practice staff, friends and family to increase awareness and reduce stigma and discrimination. Sharing these resources with contacts and networks would inform better practice. After every familiarisation session, an email was shared with group participants with information and links to local support organisations, links to resources and film and the presentation slides. Some participants suggested partnership working or creating a forum/network for sharing best practice/asking advice.

Christmas

We continued our Christmas tradition with a celebratory community cafe and gifts for our community members provided by Night Before Christmas and Social Bite. We also once again partnered with Cash for Kids to give much needed support to families at this time.



VOLUNTEERING

GCP has an amazing body of faithful volunteers and over the period of 2022/2023 we saw volunteering and services returning back to pre-Covid times. GCP as a whole went through a period of staff changes, which directly impacted on volunteering with our classes and groups.

"We want to thank all our volunteers for their hard work, time and effort they bring to GCP every week to the various groups or classes."

Petra, Volunteer Coordinator

Homework Club

We recruited eight new volunteers to help us run our homework club/youth group. Three former volunteers progressed to become GCP staff, which helped with continuity and consistency in running the sessions, as well as a great model of the developmental opportunities which GCP can provide our volunteers.



ESOL Volunteers

With the commitment and time of our ESOL volunteers, we were able to continue delivering our English classes throughout the pandemic. Our online classes, which started during Covid, continued for beginner & intermediate learners. Catriona provides the intermediate online classes and has been teaching on Zoom for three years. She says she finds teaching and meeting the learners enjoyable and stimulating. The ESOL cafe, which started in Spring 2022, experienced many changes. Volunteers made the running of the cafe possible. During the period of Ukrainians being housed in cruise ships on the Clyde, Christine, one of the volunteers commented that it is lovely how a sense of belonging and community developed within the group. She enjoys meeting new people through volunteering.



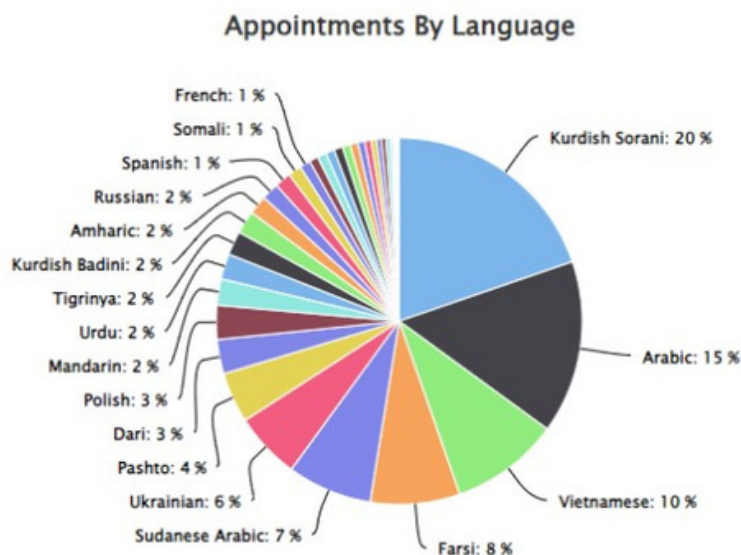
Volunteers donated
7,918
hours in total

Two new volunteers joined the women's group as well as a Community Learning Development student, Maya, on placement. Maya said the Women's Group has been an incredibly accepting space.

VOICEOVER INTERPRETING

It was an extremely busy year for Voiceover and we have seen the trend of remote service introduced during the pandemic continuing with the majority of our business being conducted via video and telephone interpreting as many of our customers retained remote or hybrid working models. The ability to provide remote services has enabled Voiceover to expand service delivery beyond the geographical limits of Glasgow.

The Ukrainian crisis saw the need for Voiceover to respond quickly to support customer's needs for Ukrainian interpreters and led to some organic growth within the business. It enabled us to build customer relations with new local authority customers in areas outwith Glasgow. We are very pleased to report that due to business growth, we were able to generate more income to invest in GCP's charitable activities. The social value of Voiceover's work is what sets us apart from many of our large competitors and this added value is one of the reasons many of our customers work with us.



In 2022/2023 we provided customers with interpreting and translation support for 35 languages.

We have continued to support our interpreters to access the Introduction to Community Interpreting course being delivered by Glasgow Clyde College, to support their personal development. With the widening of dispersal for people seeking asylum in Scotland, we see many opportunities ahead for the further growth of Voiceover.

We would like to thank the Voiceover team, inclusive of all our freelance interpreters, for all their continued hard work and dedication. Furthermore a big thank you to all of our customers for their continued custom; we look forward to working with everyone in the coming year.



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